

OPERATION MANUAL

JENCO MODEL 6311 MICROCOMPUTER BASED pH / ORP and Temperature CONTROLLER

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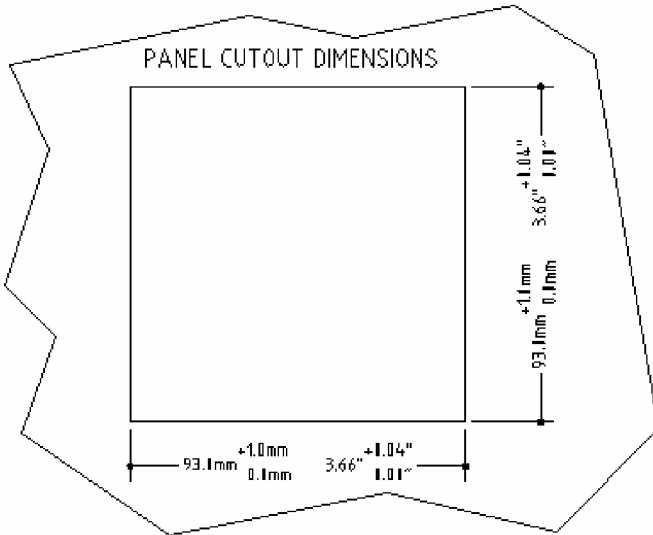
CONTENTS

	Page
I. GENERAL INTRODUCTION	3
II. INITIAL INSPECTION and ASSEMBLY	4
III. USING THE JENCO MODEL 6311	5
IV. MODEL 6311 MODES	11
V. CONTROLLING THE RELAYS	20
VI. 4-20 mA OUTPUT	23
VII. RS485 INTERFACE OPERATION	26
VIII. ERROR DISPLAYS AND TROUBLESHOOTING	27
IX. pH BUFFERS	29
X. SPECIFICATIONS	30
XI. WARRANTY	32

I. INITIAL INSPECTION and ASSEMBLY

Carefully unpack the instrument and accessories. Inspect for damages made in shipment. If any damage is found, notify your Jenco representative immediately. All packing materials should be saved until satisfactory operation is confirmed.

MOUNTING PROCEDURE



1. Make a cutout on any panel, with a thickness of 1/16 in. (1.5 mm) to 3/8 in. (9.5mm).
2. Remove the mounting assembly from the controller and insert the controller into the cutout.
3. Replace the mounting bracket assembly onto the controller and

secure the controller to the mounting panel.

Warning:

If the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

Cleaning the instrument:

1. Be sure to remove the power before attempting to clean the meter.
2. Use a lint free cloth and clean water or neutral detergent.
3. Wipe the outer surface of the instrument only.
4. Wipe-dry the instrument before powering again.

II. GENERAL INTRODUCTION

The Jenco Model 6311 (pH/ORP and Temperature) System is a rugged microprocessor based instrument assembled in a watertight ¼ DIN case, designed for use in laboratories and process control applications.

The system simultaneously displays pH or ORP , Temperature and relay status in one large LCD screen.

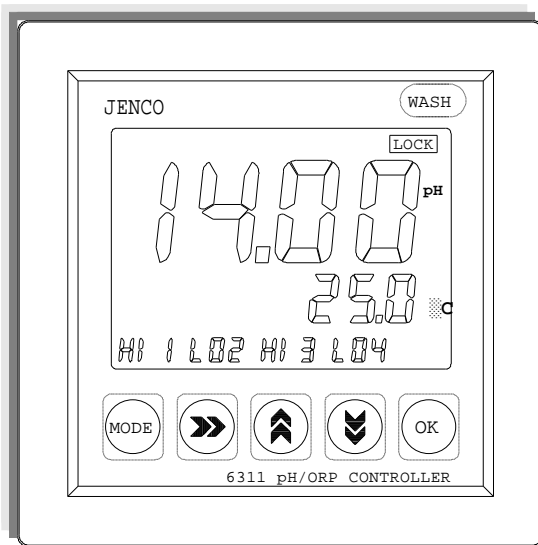
The model 6311 microprocessor performs a self-diagnostic routine every time you turn on the unit providing you with basic information on the stability of the instrument.

The model 6311 is equipped with 4 control relays and one wash relay. All control relays are programmable and hysteresis driven. The system also has an isolated 4-20mA analog output, offset and span configurable for the pH or ORP display.

The model 6311 comes with a RS485 interface that can easily let the user log all data (from multiple model 6311 or other Jenco Models with rs485) with an IBM® PC/AT compatible computer. For advanced users, the model 6311 may also be (PC) remotely controlled from main display mode to all calibration/setting modes.

III. USING THE JENCO MODEL 6311

A. FRONT PANEL



1. The [MODE] key.

1a. In MAIN display mode this key will switch the display from pH, ORP absolute mV, ORP relative mV, CAL and back to pH display again.

1b. In the PASSWORD CHECK mode, pressing the [MODE] key will cancel the LOCK removal and just let the user continue to the CALIBRATION SELECT display mode but the user

will not be able to change any settings.

1c. In any mode except MAIN display mode, pressing the [MODE] key for 2 seconds returns the user to the MAIN display mode.

2. The [u] RIGHT key.

2a. In any mode where the user can change the settings and the setting is in decade number format, pressing this key will select the next digit.

2b. In pH Buffer I Calibration (STAND) if the user wants to skip calibration, pressing this key will skip pH calibration but will still display the probe EFFICIENCY for about 4 seconds before continuing to 4mA setting.

2c. In pH Buffer II Calibration (SLOPE) if the user wants to skip calibration, pressing this key will skip pH calibration but will still display the probe EFFICIENCY for about 4 seconds before continuing to 4mA setting.

3. The [Û] UP key.

In any mode where the user can change the settings, this key will show the next possible option. If in decade number format this key will increment the digit.

4. The [Ú] DOWN key.

4a. In any mode where the user can change the settings, this key will show the next possible option. If in decade number format this key will decrement the digit.

4b. During pH Buffer Calibration, the user can press this key to repeat the buffer calibration.

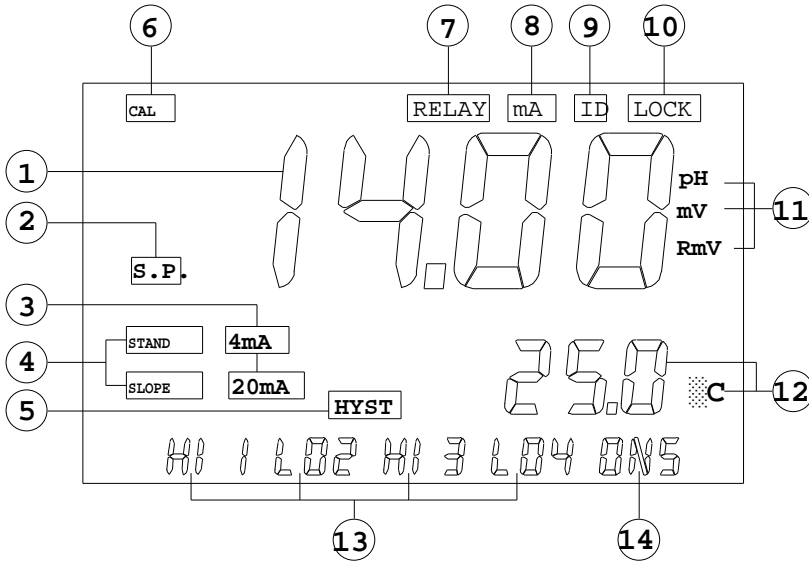
5. The [OK] key.

In any mode where the user can change the settings, this key will save the new settings. If no change has been made then pressing this key will just move the user to the next setting.

6. The [WASH] key.

Pressing this key for about 2 seconds in any mode and the unit is UNLOCKED will turn ON the WASH relay (Relay 5). If the WASH relay is ON then by just pressing this key will turn it OFF.

B. LCD SCREEN



1. MAJOR LCD DISPLAY

2. S.P. annunciator– Set Point, this will turn ON while in any relay setting.

3. 4mA & 20mA annunciators – the respective annunciator will turn ON while in the 4 mA or 20 mA setting mode.

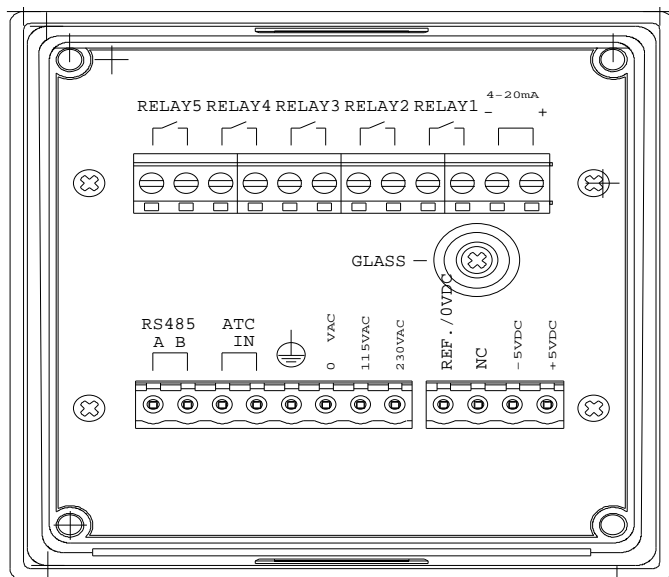
4. STAND & SLOPE annunciators – the respective annunciator will BLINK at the start of Buffer 1 or Buffer 2 calibration. The respective annunciator will stay ON while BUFFER 1 or BUFFER 2 is being calibrated.

5. HYST annunciator – HYSTERISIS, this annunciator will turn ON while changing/viewing the RELAY 1-4 settings. This annunciator indicates that the value at the MINOR LCD DISPLAY is the hysteresis value.

6. CAL annunciator – this annunciator will turn ON if the user is not in MAIN display mode.

7. RELAY annunciator – this annunciator will turn ON if the user is in RELAY1 – RELAY4 settings.
8. mA annunciator – this annunciator will turn ON if the user is in 4mA or 20mA setting.
9. ID annunciator – this annunciator will turn ON if the user is in ID (RS485 address) setting.
10. LOCK annunciator – this annunciator will turn ON if the unit PASSWORD LOCKED.
11. pH, mV, RmV annunciators – this annunciators will indicate the unit of MAJOR LCD DISPLAY.
12. LCD MINOR DISPLAY and CENTIGRADE UNIT.
13. RELAY 1-4 annunciators – HI or LO indicates relay action.
14. ON5 annunciator – this annunciator will turn ON if the user turns ON the WASH relay.

C. REAR CONNECTORS



Before connecting the probes, relays, analog output, RS485 and power cord be sure that you are inserting to the right terminal as shown above. Remember that the unit is ON once the user plugs in the power cord to an AC power supply.

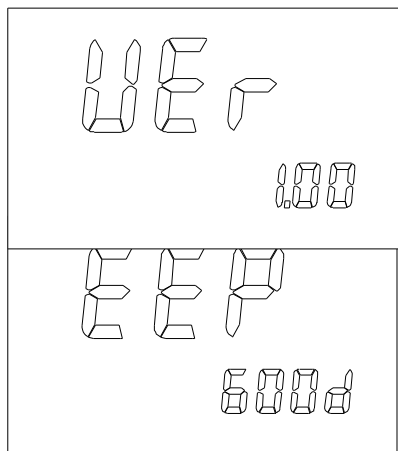
1. Connect the AC line to the rear of the instrument. The model 6311 can be used with 115 or 230VAC 50/60 Hz. Power consumption is 6 watts. Make sure the EARTH connector is connected to the earth lead of the AC power line.
2. Connect the proper load to the output relays. Make sure that the load does not exceed the relay rating, 5 Amp at 115VAC and 2.5 Amp at 230 VAC.
3. Set the proper load to the 4-20mA-output connector. Make sure that the load impedance is less than 500 Ohms.
4. A +5VDC and -5VDC (max 20mA for each) output to provide excitation voltage for pH/ORP pre-amplifier only.

CAUTION:

1. MAKE SURE THAT THE POWER IS UNPLUGGED BEFORE WIRING YOUR PROBES, RELAY ETC.
2. MAKE SURE YOU CONNECT THE AC POWER CORD TO THE CORRECT AC TERMINALS. CONNECTING INCORRECTLY MAY DAMAGE THE UNIT PERMANENTLY.

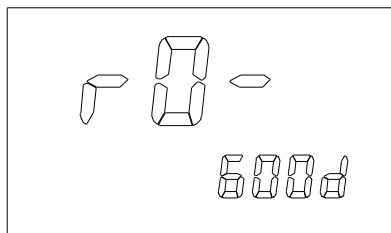
D. TURNING ON/OFF THE INSTRUMENT

By just plugging the unit to a correct AC voltage the unit will be ready for use. There is no Power key so unplugging or plugging the unit will turn OFF or turn ON the unit respectively.



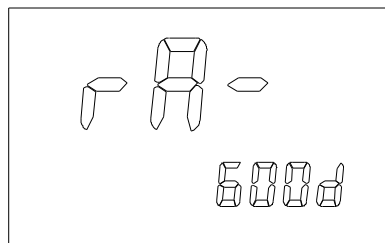
After the unit is turned on, the unit will display the software version number ("Ver" = Version) then it will perform some basic self-diagnostics ("EEP" = EEPROM Check, "RO-" = ROM Check & "RA-" = RAM Check) and will display "GOOd" or "bAd". If you received any "bAd" messages

turn OFF the unit and turn it ON again. (See VIII. ERROR DISPLAYS AND TROUBLESHOOTING).



If the message persists then you might need to call your distributor. (See XI. WARRANTY).

After the self-diagnostic is complete the temperature will be displayed on the lowest part of the screen and you are ready to make pH / ORP / Temperature calibration or measurements. Just immerse the probes half way to the liquid. If possible do not allow the probes to touch any solid object in the solution.

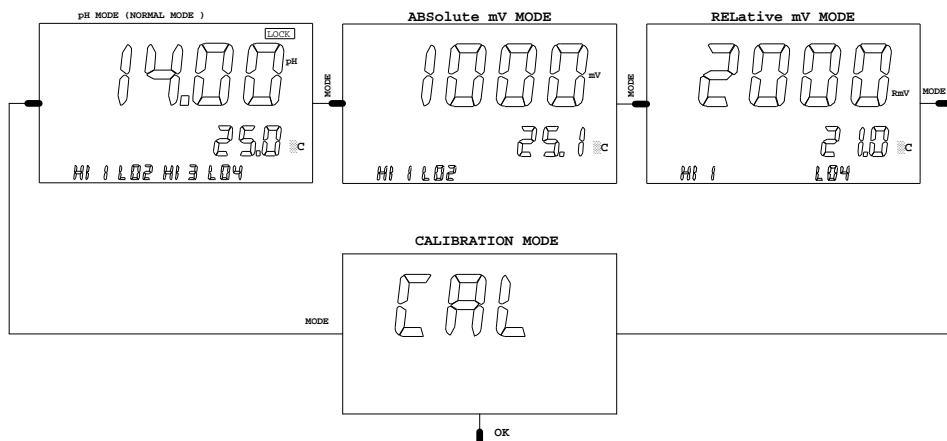


There should be no air bubbles around the probes either. Shaking or moving

the probes vigorously before recording any measurement will dislodge any bubbles formed in the probes.

IV. MODEL 6311 MODES

A. MAIN DISPLAY MODE



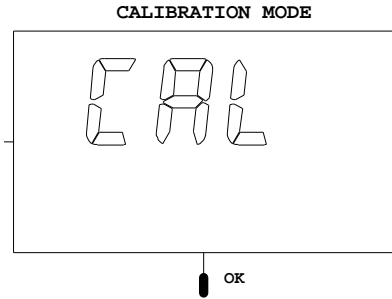
Turning ON the unit will always display MAIN display mode.

This instrument is designed to provide 4 distinct measurements:

1. Temperature - current temperature of the solution, which is always displayed.
2. pH - the degree of acidity or alkalinity of the solution (with automatic temperature compensation).
3. ORP-mV - a measurement of absolute ORP mV.
4. ORP-RmV - a measurement of relative ORP mV. The OFFSET value at the ORP CALIBRATION page will be added to the ORP absolute value to display the ORP relative value.

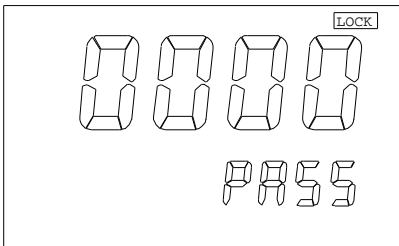
Pressing [MODE] in MAIN display mode will cycle the display from the four modes above.

B. CALIBRATION/SETTING MODE



Pressing the [OK] key at the CAL mode will bring-up the PASSWORD CHECK display if the unit is LOCKED. If the unit is not locked, the unit will skip the PASSWORD CHECK screen and go directly to CALIBRATION SELECT screen.

a. PASSWORD CHECK screen.



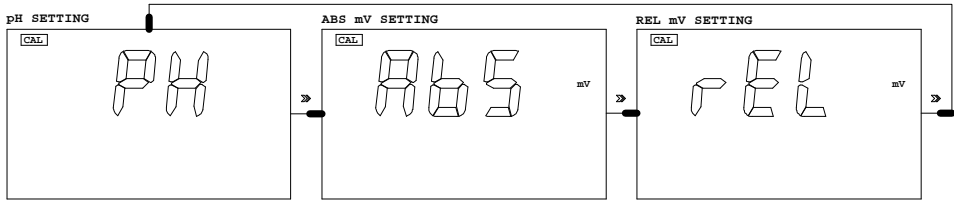
You will only see this screen if the unit is LOCKED. To change any settings or calibration you need to unlock the system to remove the "LOCK" message. You need to enter the correct 4-digit number on the number input. The user can still

view all the screens of CALIBRATION/SETTING mode even if the system is LOCKED, by just pressing the [MODE] key for about two seconds on this screen. If the unit is LOCKED when going to CALIBRATION /SETTING mode, viewing the settings will not affect the function of the relays and the current output.

CAUTION: If the unit is UNLOCKED then every time the user enters the Calibration/Setting mode the relays and analog out will be FROZEN (control relays and current output will not be updated even if the input is changing).

b. CALIBRATION/ SETTING SELECT screen

This screen will let you select which reading in the MAIN display

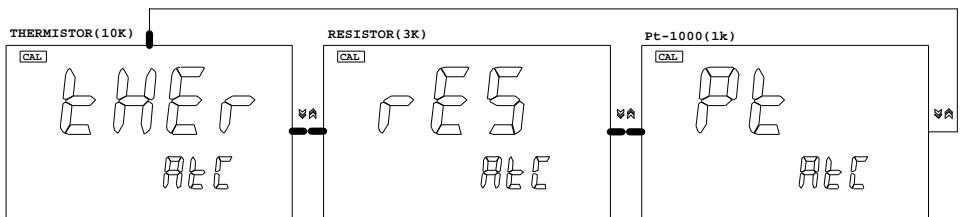


mode will affect the CONTROL RELAYS and the ANALOG OUTPUT. This screen will always default to the last CALIBRATION/ SETTING SELECT you chose, so for most application you don't need to change this selection once you decide what reading to use. If you need to change the CALIBRATION/ SETTING SELECT, press the [U] RIGHT key to choose your active reading then press [OK] to save your new selection. If the unit is LOCKED the user will not be able to change the setting here.

1. ACTIVE "pH"

If the user selected "AbS" or "rEL" please see the next section "2. ACTIVE "ABS"" or "3. ACTIVE "REL"" respectively.

i. TEMPERATURE PROBE SELECT screen

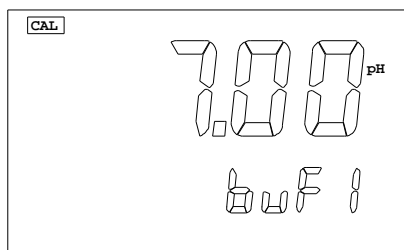


This screen will let the user select what temperature probe the user will use. This screen will always default to the last temperature probe the user selected. For most application the user will only use one kind of temperature probe so the user don't need to change this selection once you select the correct temperature probe. If the user needs to change the temperature probe type, press the [U] or [U]

keys to choose your temperature probe then press [OK] to save your new selection.

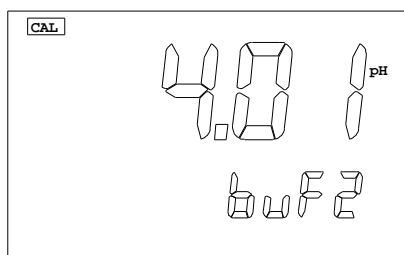
The next two steps are for pH buffer select.

ii. pH BUFFER I (STAND) SELECT screen



This screen selects the buffer for standardization calibration. The user can select "pH7.00" or "pH6.86". Press [Û] or [Ú] keys to select the buffer then the [OK] key to save your selection.

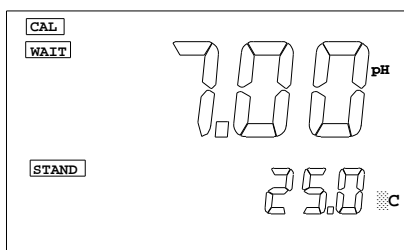
iii. pH BUFFER II SELECT screen



This screen selects the buffer for slope calibration. The user can select "pH4.00", "pH4.01", "pH9.18" or "pH10.01". Press the [Û] or [Ú] keys to select the buffer then the [OK] key to save your selection.

The next two steps are for actual pH electrode calibration.

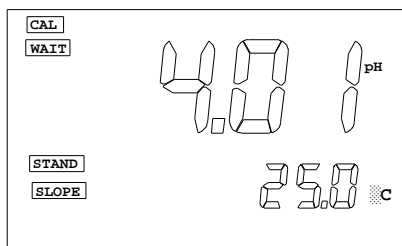
iv. STAND CALIBRATION screen



This is the actual pH calibration. The initial display will be the chosen buffer for pH BUFFER I SELECT. The "STAND" annunciator will blink indicating the unit is ready for calibration. Pressing the [OK] key will start the calibration. Please see

Step-by-Step pH Calibration on the next page.

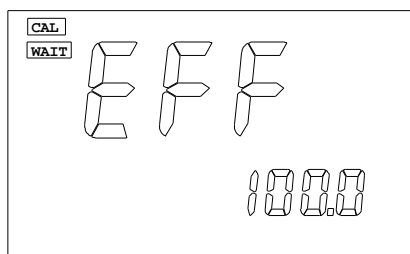
v. SLOPE CALIBRATION screen



This is the actual pH calibration. The initial display will be the chosen buffer for pH BUFFER II SELECT. The "SLOPE" annunciator will blink indicating that the unit is ready for calibration. Pressing the [OK] key will start the calibration. Please see

Step-by-Step pH Calibration on the next page.

vi. EFFICIENCY information screen



This screen will display the efficiency of the pH electrode from its last calibration. This screen is for user information only and will automatically change to the 4mA setting after 4 seconds.

The equation of Efficiency is:

$$\text{Efficiency} = (\text{new slope} / \text{ideal slope})$$

x 100%.

We recommend that you use a new electrode, if the electrode efficiency is lower than 80%.

Step by Step pH calibration

1. From the MAIN display mode, press the [MODE] key to go to "CAL" screen then press [OK].
2. If the unit is LOCKED, remove the LOCK display first.
3. Select "pH" at the CALIBRATION/ SELECT screen. This will also set the RELAYS and ANALOG OUT to be controlled by the pH reading.
4. Select the correct temperature probe at TEMPERATURE PROBE SELECT screen.
5. Select the correct buffer at pH BUFFER I SELECT screen.
6. Select the correct buffer at pH BUFFER II SELECT screen.

7. Clean the pH electrode and temperature probe with de-ionized or distilled water.
8. Place the pH electrode and Temperature probe into buffer 1.
9. Press the [OK] key to start the STANDardization calibration. A "WAIT" message will blink indicating that the instrument is waiting for a stable reading. The display will be locked to the buffer value corresponding to the temperature of buffer 1 (See chapter IX. pH Buffers). When a stable reading is reached, the unit will blink a "SAVE" message at MINOR LCD display.
10. Press the [OK] key to save the STAND calibration and prepare to do a SLOPE calibration OR press the [Ú] key to recalibrate buffer 1 and see step 9.

If "OVER"(OVER) or "UndR"(UNDER) (See chapter VIII. ERROR DISPLAYS AND TROUBLESHOOTING) is displayed or a blinking "SAVE" does not show after more than few minutes then something is wrong with your buffer 1 or electrode. Be sure your buffer 1 is correct or change a new electrode and repeat from step 7.

11. Clean the pH electrode and temperature probe with the de-ionized/distilled water.
12. Place the pH electrode and Temperature probe into buffer 2.
13. Press the [OK] key to start the SLOPE calibration. A "WAIT" message will blink indicating that the instrument is waiting for a stable reading. The display will be locked to the buffer value corresponding to the temperature of buffer 2 (See chapter IX. pH Buffers). When a stable reading is reached, the unit will blink a "SAVE" message at the MINOR LCD display.
14. Press the [OK] key to save the SLOPE calibration OR press the [Ú] key to recalibrate buffer 2 and see step 13.

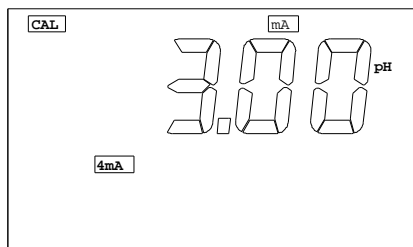
If "OVER"(OVER) or "UndR"(UNDER) (See chapter VIII. ERROR DISPLAYS AND TROUBLESHOOTING) is displayed or a blinking "SAVE" does not show after more than few minutes then something is wrong with your buffer 2 or electrode. Be sure-

your buffer 2 is correct or change a new electrode and repeat from step .

15. Set-up your mA OUT and CONTROL RELAY settings.

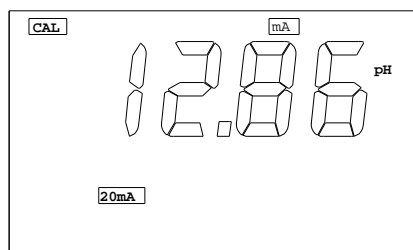
16. The unit is ready for measurement and control.

vii. 4mA SETTING screen



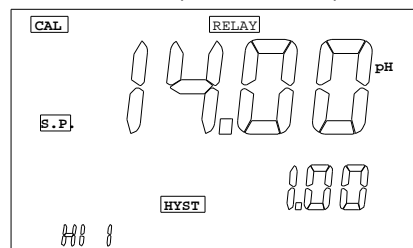
This screen will let the user change the 4 mA value. The user can use [Û], [Ú], [u] or [OK] keys to input new 4mA value. This value is used for scaling the 4-20mA ANALOG OUTPUT. (For detailed explanation see chapter VI. 4-20 mA OUTPUT.)

viii. 20 mA SETTING screen



This screen will let the user change the 20 mA value. The user can use [Û], [Ú], [u] or [OK] keys to input new 20mA value. This value is used for scaling the 4-20mA ANALOG OUTPUT. (For detailed explanation see chapter VI. 4-20 mA OUTPUT.)

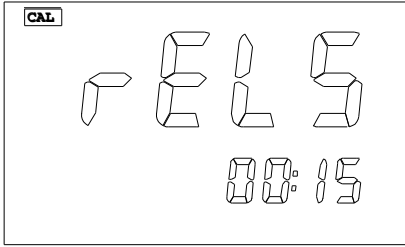
ix. RELAY-1, RELAY-2, RELAY-3, RELAY-4 SETTING



This screen is essentially the same for the four relays. Take note of the blinking character as there are 3 values to input for each relay. The user can use [Û], [Ú], [u] or [OK] keys to input the SET-POINT then the HYSTERISIS and finally the

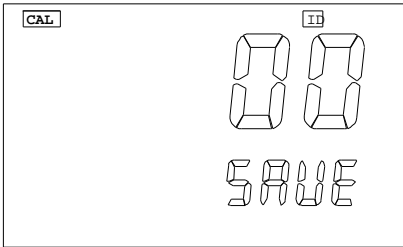
RELAY ACTION. (See V. CONTROLLING THE RELAYS .)

x. RELAY 5 (WASH) ON TIME SETTING



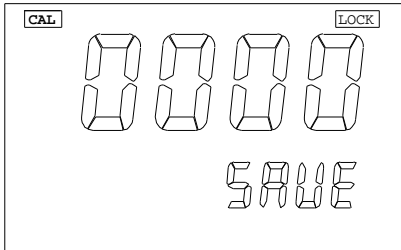
This screen selects the ON TIME delay in MINUTES:SECONDS for the RELAY 5. The user can use [Û], [Ú], [u] or [OK] keys to input the new ON time. You can only turn-ON the WASH relay if the unit is UNLOCKED.

xi. ID (RS485 ADDRESS) SETTING



This screen selects the unique ID/address for the unit. Your RS485 communication program must also use this same ID to communicate with this unit. The user can use [Û], [Ú], [u] or [OK] keys to input the new ID/address.

xii. PASSWORD SETTING



This screen selects the password number for this unit. The user can use [Û], [Ú] or [u] keys to input the new password. Pressing the [OK] key will save the password number and LOCKS the unit. You will not be able change any setting or turn-on

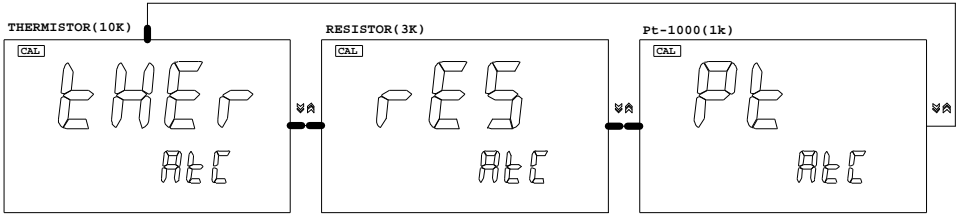
the wash relay unless a correct 4-digit number is selected in the PASSWORD CHECK screen.

CAUTION: The user is responsible in remembering their password number otherwise you would not be able to calibrate or change the settings.

2. ACTIVE “ABS”

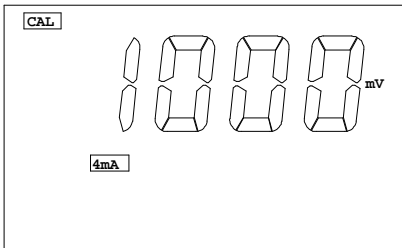
If the user selected “pH”, please see the previous section 1. ACTIVE “pH”. If the user selected “REL”, please see the next section 3. ACTIVE “REL”.

i. TEMPERATURE PROBE SELECT screen



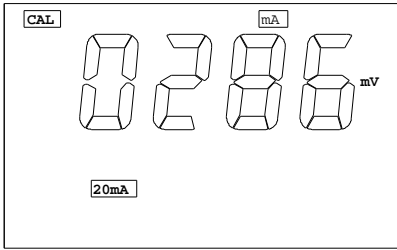
This screen will let the user select what temperature probe the user will use. This screen will always default to the last temperature probe the user selected. For most application the user will only use one kind of temperature probe so the user don't need to change this selection once you select the correct temperature probe. If the user needs to change the temperature probe type, press the [Û] or [Ú] keys to choose your temperature probe then press [OK] to save your new selection.

ii. 4mA SETTING screen



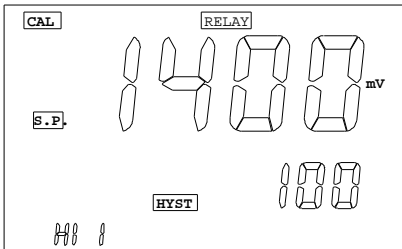
This screen will let the user change the 4 mA value. The user can use [Û], [Ú], [u] or [OK] keys to input new 4mA value. This value is used for scaling the 4-20mA ANALOG OUTPUT. (For detailed explanation see chapter VI. 4-20 mA OUTPUT.)

iii. 20 mA SETTING screen



This screen will let the user change the 20 mA value. The user can use [Û], [Ú], [u] or [OK] keys to input new 20mA value. This value is used for scaling the 4-20mA ANALOG OUTPUT. (For detailed explanation see chapter VI. 4-20 mA OUTPUT.)

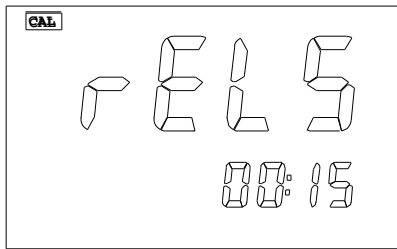
iv. RELAY-1, RELAY-2, RELAY-3, RELAY-4 SETTING



This screen is essentially the same for the four relays. Take note of the blinking character as there are 3 values to input for each relay. The user can use [Û], [Ú], [u] or [OK] keys to input the SET-POINT first then the HYSTERISIS and finally the

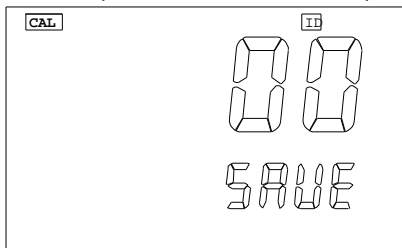
RELAY ACTION. (See V. CONTROLLING THE RELAYS .)

v. RELAY 5 (WASH) ON TIME SETTING



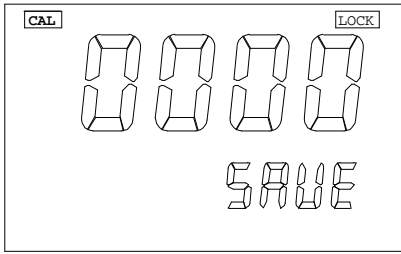
This screen selects the ON TIME delay in MINUTES:SECONDS for the RELAY 5. The user can use [Û], [Ú], [u] or [OK] keys to input the new ON time. You can only turn-ON the WASH relay if the unit is UNLOCKED.

vi. ID (RS485 ADDRESS) SETTING



This screen selects the unique ID/address for the unit. Your RS485 communication program must also use this same ID/ address to communicate with this unit. The user can use [Û], [Ú], [u] or [OK] keys to input the new ID/address.

vii. PASSWORD SETTING



This screen selects the password number for this unit. The user can use [Û], [Ú] or [u] keys to input the new password. Pressing the [OK] key will save the password number and LOCKS the unit. You will not be able change any setting or turn-on

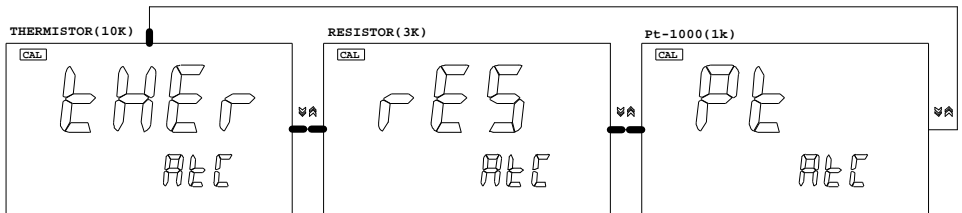
the wash relay unless a correct 4-digit number is selected in the PASSWORD CHECK screen.

CAUTION: The user is responsible in remembering their password number otherwise you would not be able to calibrate or change the settings.

3. ACTIVE "REL"

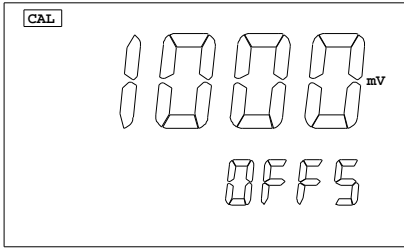
If the user selected "pH", please the previous section 1. ACTIVE "pH". If the user selected "ABS", please see the previous section 2. ACTIVE "REL".

i. TEMPERATURE PROBE SELECT screen



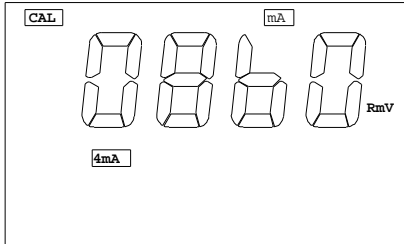
This screen will let the user select what temperature probe the user will use. This screen will always default to the last temperature probe the user selected. For most application the user will only use one kind of temperature probe so the user don't need to change this selection once you select the correct temperature probe. If the user needs to change the temperature probe type, press the [Û] or [Ú] keys to choose your temperature probe then press [OK] to save your new selection.

ii. OFFSET SETTING screen



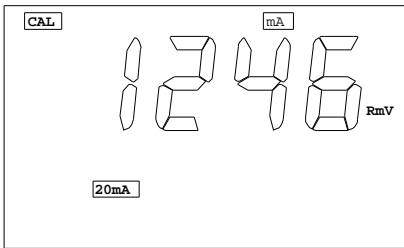
This screen selects the OFFSET for relative ORP. The value here will be subtracted from the absolute ORP reading to display the relative ORP reading.

iii. 4mA SETTING screen



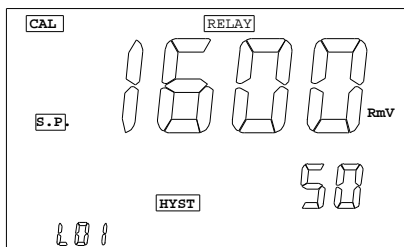
This screen will let the user change the 4 mA value. This value is used for scaling the 4-20mA ANALOG OUTPUT.
(See chapter VI. 4-20 mA OUTPUT.)

iv. 20mA SETTING screen



This screen will let the user change the 20 mA value. this value is used for scaling the 4-20mA ANALOG OUTPUT.
(See chapter VI. 4-20 mA OUTPUT.)

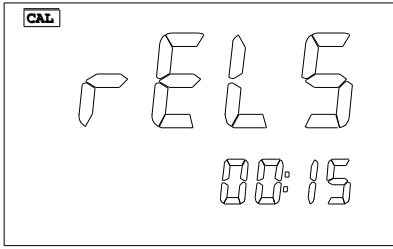
v. RELAY-1, RELAY-2, RELAY-3, RELAY-4 SETTING



This screen is essentially the same for the four relays. Take note of the blinking character as there are 3 values to input for each relay. The user has to input the SET-POINT first then the HYSTERISIS and finally the RELAY ACTION.

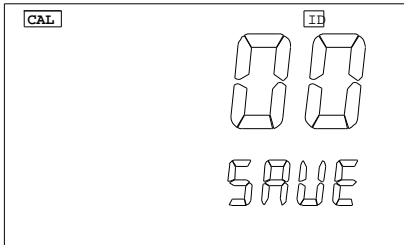
(See chapter V. CONTROLLING THE RELAYS .)

v. RELAY 5 (WASH) ON TIME SETTING



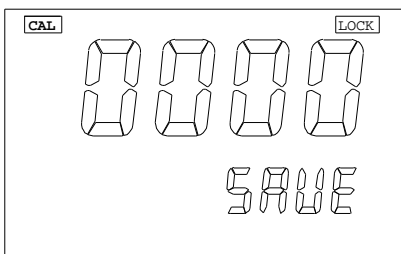
This screen selects the ON TIME delay in MINUTES:SECONDS for the RELAY 5. The user can use [Û], [Ú], [u] or [OK] keys to input the new ON time. You can only turn-ON the WASH relay if the unit is UNLOCKED.

vii. ID (RS485 ADDRESS) SETTING



This screen selects the unique ID/address for the unit. Your RS485 communication program must also use this same ID/ address to communicate with this unit.

viii. PASSWORD SETTING



This screen selects the password number for this unit. The user can use [Û], [Ú] or [u] keys to input the new password. Pressing the [OK] key will save the password number and LOCKS the unit. You will not be able change any setting or turn-on

the wash relay unless a correct 4-digit number is selected in the PASSWORD CHECK screen.

CAUTION: The user is responsible in remembering their password number otherwise you would no be able to calibrate or change the settings.

V. CONTROLLING THE RELAYS

A. ISOLATION VOLTAGE

The maximum isolation voltage of the relay output contacts is 1500 VDC. The voltage differential between the relay output contacts and the load should not exceed 1500 VDC.

B. OUTPUT LOAD

The current through the relay output contacts should not exceed 5 Amp at 115 VAC and 2.5 Amp at 230 VAC in order not to cause permanent damage to the relay contacts. This rating is specified for resistive loads only.

C. RELAY ACTION, RELAY SETPOINT & HYSTERESIS VALUE

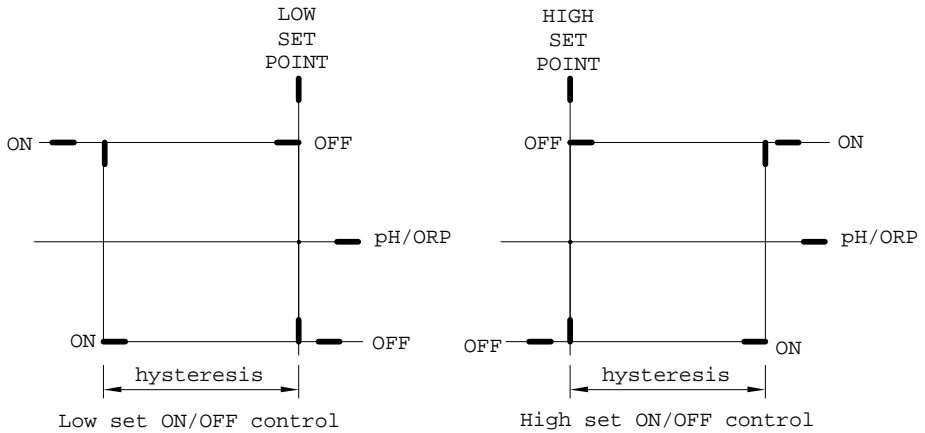
Relay Action	Effective RELAY-ON Set Point	Effective RELAY-OFF Set Point
HIGH	S.P.	S.P. -(H.V)
LOW	S.P	S.P.+(H.V.)

S.P. = Relay Set point H.V.= Hysteresis value (Dead Band)

If the relay action is set to HIGH, the relay will turn ON at (SET POINT), and will turn OFF at (SET POINT-HYSTERISIS).

If the relay action is set to LOW, the relay will turn ON at (SET POINT), and will turn OFF at (SET POINT + HYSTERISIS).

There are 4 Independent relays the user can bind to pH, ABSOLUTE mV or RELATIVE mV. The user can only bind the 4 relays to one reading mode at a time. The user can change this anytime by changing option at the CALIBRATION/ SETTING SELECT screen.



The figure above shows how the relays react to user set point, hysteresis and reading.

Note:

1. The ideal set point range for pH is 0.00 to 16.00 pH.
2. The ideal set point range for ABS mV is 0 to 2500 mV.
3. The ideal set point range of for REL mV is 0 to 6499 mV.

VI. 4 - 20 mA OUTPUT

A. ISOLATION VOLTAGE

The maximum isolation voltage of the 4-20 mA output is 500 VDC. The voltage differential between the 4-20 mA output and the load should not exceed 500 VDC.

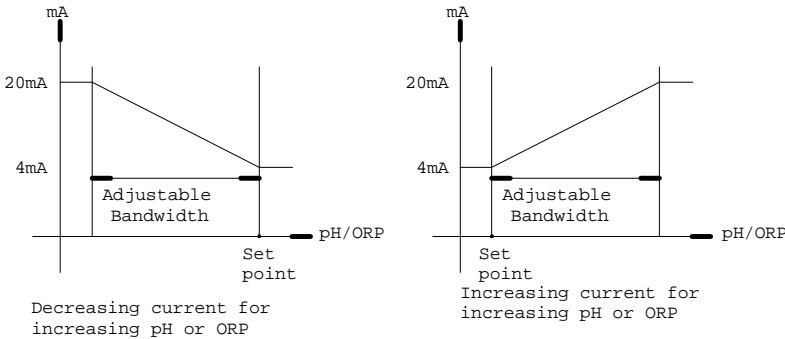
B. OUTPUT LOAD

The maximum load is 500Ω. Output current inaccuracies may occur for load impedance in excess 500Ω.

C. LINEAR ANALOG OUPUT

The analog output will produce a linear mA output. The user can only bind the ANALOG OUTPUT to one reading at a time. The user can change this anytime by changing option at the CALIBRATION/ SETTING SELECT screen.

The analog output will be restricted on the 4 mA setting, 20 mA setting and the current bound display.



The above figure shows the relationship between Reading, U_{4mA} & U_{20mA} .

The analog output is based on the following equation:

$$mA_{(output)} = 4mA + (16mA) * (D - U_{4ma}) / (U_{20ma} - U_{4mA})$$

Where:

- $\text{mA}_{(\text{output})}$ = analog output
- D = current bound display
- $U_{4\text{mA}}$ = user setting for 4 mA for current bound display
- $U_{20\text{mA}}$ = user setting for 20 mA for current bound display

Note:

1. The ideal range of $U_{4\text{mA}}$ and $U_{20\text{mA}}$ for pH is 0.00 to 15.99 pH.
2. The ideal range of $U_{4\text{mA}}$ and $U_{20\text{mA}}$ for ABS mV is 0 to 2500 mV.
3. The ideal range of $U_{4\text{mA}}$ and $U_{20\text{mA}}$ for REL mV is 0 to 6499 mV.
4. The absolute difference of $U_{4\text{mA}}$ and $U_{20\text{mA}}$ for pH, ABS mV & REL mV must be greater or equal to 0.20 pH, 20 mV, 20 RmV respectively.

VII. RS485 INTERFACE OPERATION

A. INTRODUCTION

This section assumes you are familiar with the basics of data communication, the RS485 interface, a rudimentary knowledge and a copy of the more popular Windows® 95+ computer languages capable of using a PC RS485 card or RS232-RS485 converter (third party vendor) module.

A simple program must be written in order to send your command and receive data from the meter.

A Demo program and source in Visual® 6.0 are included in the accompanying disk.

B. PREPARING THE METER

This meter comes equipped with a 2-wire RS485 interface. Just connect each terminal to the respective RS485 terminal on your PC. (If the DEMO program is not working, try reversing the connections of the terminals.) After you have connected correctly the meter (or multiple meters with unique ID number) and turned on both the meter(s) and the computer, you are now ready to program a simple routine to read data from the instrument.

Read the file "Model 6311 protocol.doc" to understand the implementation in the demo program.

VIII. ERROR DISPLAYS AND TROUBLESHOOTING

MAJOR LCD display	MINOR LCD display	DISPLAY unit	Possible cause(s) [Action(s)]
"OVER"	"OVER"	pH	a. Temperature > 120.0°C. [Bring buffer/solution to a lower temperature.] [Replace temperature probe.] b. No temperature sensor. [Use a temperature probe.]
"OVER"	"UNDR"	pH	Temperature < -10.0°C. [Bring buffer/solution to a higher temperature.]
"OVER"	-10.0~ 120.0°C	pH	pH>16.00 . [Recalibrate.]
"OVER"	0.0 ~ 60.0°C	pH-Cal	pH>16.00. [Use a new buffer solution.] [Replace the electrode.]
"OVER"	0.0 ~ 60.0°C	a.pH-Cal-STAND buffer 7.00pH b.pH-Cal-STAND buffer 6.86 pH c. pH-Cal-SLOPE	a. mV>100mV or mV<-100mV b. mV>108.3mV or mV < -91.7 mV c. Slope mV>ideal slope by 30% or mV < ideal slope by - 30% [Use a new buffer solution.] [Replace electrode.]
"UNDR"	-10.0~ 120.0°C	pH	pH<-2.00 [Recalibrate.]
"UNDR"	0.0 ~ 60.0°C	a.pH-Cal-STAND b.pH-Cal-SLOPE	a. Offset @ 7.00pH: mV<-100mV Offset@6.86pH:mV< -91.7 mV b. New Slope<ideal slope by 30% [Use a new buffer solution.] [Replace electrode.]
"OVER"	don't care	ORP (ABS or REL)	a. ORP ABS display > +2500 mV [Bring solution to a lower ORP reading]

MAJOR LCD display	MINOR LCD display	DISPLAY unit	Possible cause(s) [Action(s)]
"UNDR"	don't care	ORP (ABS or REL)	a. ORP ABS display < -2500 mV [Bring solution to a higher ORP reading]
don't care	"OVER"		a. Temperature > 120.0°C. [Bring solution to a lower temperature.] [Replace temperature probe.] b. No temperature sensor. [Use a temperature probe.]
don't care	"UNDER"		Temperature < -10.0°C. [Bring buffer/solution to a higher temperature.]
"EEP"	"bAd"	During power-on	Unit has failed its EEPROM test. [Turn instrument OFF and back to ON again.] [Return for service. (see Warranty)]
"rO-"	"bAd"	During power-on	Unit has failed its ROM test. [Turn instrument OFF and back to ON again.] [Return for service. (see Warranty)]
"rA-"	"bAd"	During power-on	Unit has failed its RAM test. [Turn instrument OFF and back to ON again.] [Return for service. (see Warranty)]

IX. pH BUFFERS

The temperature characteristics of pH calibration buffers 4.00, 4.01, 6.86, 7.00, 9.18 and 10.01 are stored inside the instrument. The buffers used to calibrate the instrument must exhibit the same temperature characteristics as the stored values.

TABLE 1.

°C	4.00	6.86	9.18	4.01	7.00	10.01
0	4.01	6.98	9.46	4.01	7.11	10.32
5	4.00	6.95	9.39	4.01	7.08	10.25
10	4.00	6.92	9.33	4.00	7.06	10.18
15	4.00	6.90	9.28	4.00	7.03	10.12
20	4.00	6.88	9.23	4.00	7.01	10.06
25	4.00	6.86	9.18	4.01	7.00	10.01
30	4.01	6.85	9.14	4.01	6.98	9.97
35	4.02	6.84	9.10	4.02	6.98	9.93
40	4.03	6.84	9.07	4.03	6.97	9.89
45	4.04	6.83	9.04	4.04	6.97	9.86
50	4.06	6.83	9.02	4.06	6.97	9.83
55	4.07	6.83	8.99	4.08	6.97	9.80
60	4.09	6.84	8.97	4.10	6.98	9.78

Note: The actual reading of the instrument can differ from the values shown by ± 0.01 pH.

X. SPECIFICATIONS

pH

Range	Resolution	Accuracy
-2.00 to 16.00 pH	0.01 pH	±0.1% of rdg ± 1 LSD

ORP

Display	Range	Accuracy	Resolution
ORP Absolute mV	-2500 to 2500 mV	±0.1% of rdg ± 1 LSD	1 mV
ORP Relative mV	-6499 to 6499 mV	±0.1% of rdg ± 1 LSD	1 mV

Temperature

Range	Resolution	Accuracy
-10.0 to 120.0 °C	0.1 °C	±0.1 °C ± 1 LSD

pH

pH buffer recognition	pH 7.00, 4.00, 10.00 or pH 6.86, 4.01, 9.18
pH Temperature compensation	Auto -10.0 to 120.0 °C
pH Buffer Temperature range	0.0 to 60.0 °C
pH Electrode Offset recognition	±100 mV at pH 7.00 +108.3 mV/-91.7 mV at pH 6.86
pH Electrode Slope recognition	±30% at pH 4.00, 4.01, 9.18 & 10.01
Input impedance	>10 ¹³ Ω
Calibration end point sensing	Yes

Temperature

Temperature sensor	Thermistor :10.00kΩ at 25 °C, Resistor : Balco 3KΩat 25 °C RTD : pt-1000,α =0.00385
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(User selectable)

4-20 mA Output

Current output range	4 to 20 mA (isolated)
Current output scale	user programmable
Maximum load	500 Ω
Accuracy	$\pm 0.02\text{mA}$
Isolation voltage	500VDC

Controller

Control type	(five) ON/OFF control
Relay output	5A at 115VAC or 2.5A at 220VAC Resistive load only

GENERAL

Keys	Audio feedback in all keys
Security protect	4-digit password
Communication	RS485
Power:	115VAC or 230VAC 50/60Hz
Ambient Temperature range	0.0 to 50.0 °C
Display(pH/Orp :Temp.)	16mm : 8.5mm high LCD
Case	IPT65, ¼ DIN case, depth 148mm
Weight	940 g

XI. WARRANTY

Jenco Instruments, Ltd. warrants this product to be free from significant deviations in material and workmanship for a period of 1 year from date of purchase. If repair or adjustment is necessary and has not been the result of abuse or misuse, within the year period, please return-freight-prepaid and the correction of the defect will be made free of charge. If you purchased the item from our Jenco distributors and it is under warranty, please contact them to notify us of the situation. Jenco Service Department alone will determine if the product problem is due to deviations or customer misuse.

Out-of-warranty products will be repaired on a charge basis.

RETURN OF ITEMS

Authorization must be obtained from one of our representatives before returning items for any reason. When applying for authorization, have the model and serial number handy, including data regarding the reason for return. For your protection, items must be carefully packed to prevent damage in shipment and insured against possible damage or loss. Jenco will not be responsible for damage resulting from careless or insufficient packing. A fee will be charged on all authorized returns.

NOTE: Jenco reserves the right to make improvements in design, construction and appearance of our products without notice.

Updated: May 9, 2003